

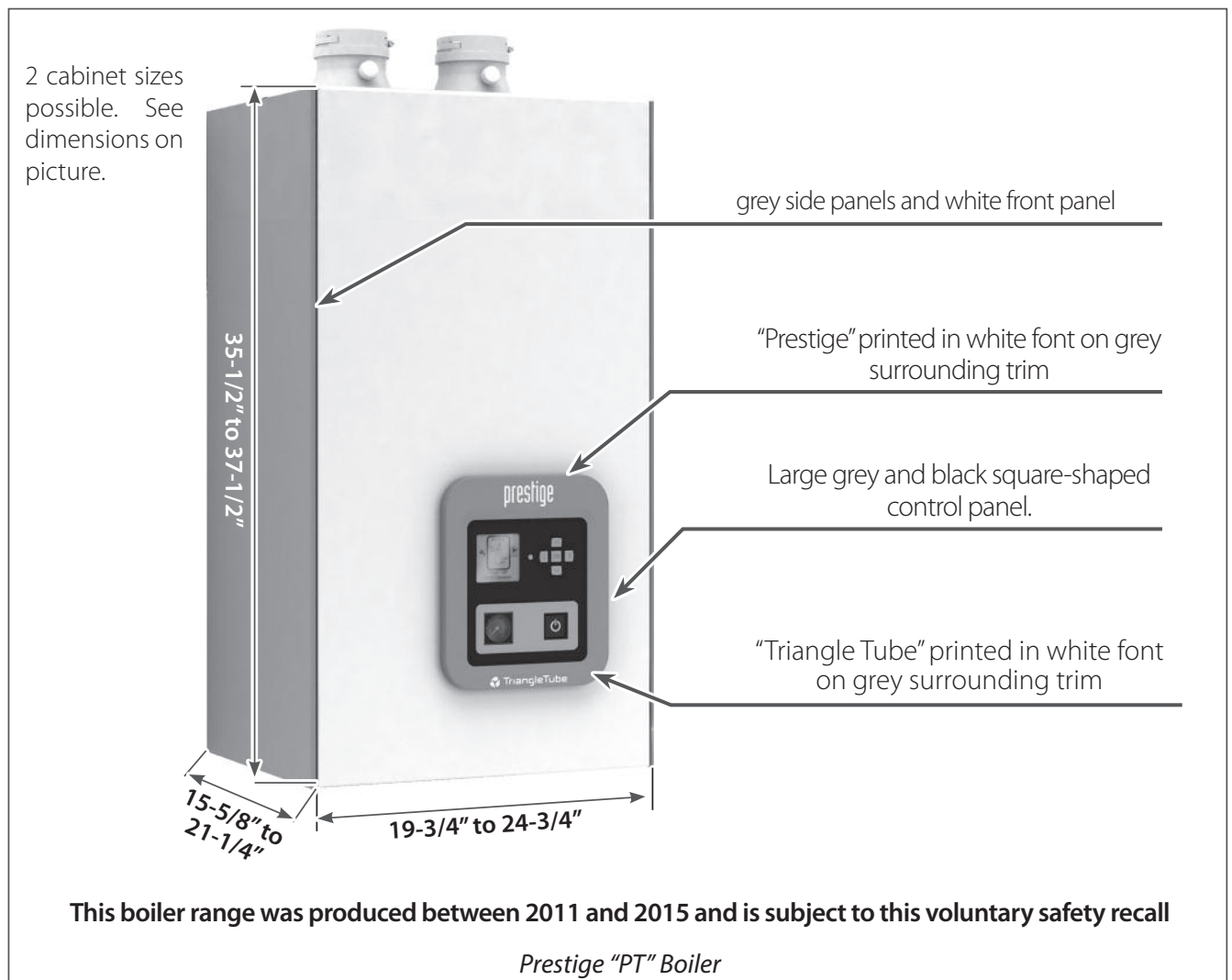


PT-, PA-, PEA-, PB- & PEB-prefixed Prestige Solo & Excellence Identification of Boilers Affected by Voluntary Recall

To identify if you have a boiler affected by this recall, the concerned Prestige boilers (models PT and PA, PEA, PB, PEB) have distinct features that can be described as follows:

PRESTIGE "PT-" Boiler Characteristics

The serial number is located behind the front panel, which should not be removed other than by a qualified technician. All PT Boilers will be identified by the description below.



If you have determined that your product is impacted, or if you need assistance determining that your product is impacted, you can call Stericycle at 877-574-5036 to determine if your product is impacted.

For PA, PEA, PB and PEB boiler characteristics, see next page

IDENTIFICATION OF PT, PA, PEA, PB & PEB PRESTIGE BOILERS AFFECTED BY VOLUNTARY RECALL

PRESTIGE "PA-, PEA-, PB- and PEB-" Boiler Characteristics

3 cabinet sizes possible. See dimensions on picture.

White side and front panels

One of these logos on front panel

"Prestige" embossed on front panel

Rectangular control panel with a stainless steel look.

36-9/16" to 39-3/8"

17-5/16" to 23-5/8"

19-3/4" to 24-7/8"

This boiler range was produced between 2015 and 2019 and serial numbers listed below are subject to this voluntary safety recall.

Prestige "PA," "PEA," "PB" and "PEB" Boiler

This boiler model has the same appearance as boilers that are not affected by this product recall. Please identify serial number on rating label as indicated below

List of affected serial number ranges:

- PA044928 ** and PA139939 ** Solo
- PB2152110 ** and PB2163489** Solo
- PEA078169 ** and PEA143958** Excellence
- PEB2157356 **and PEB2159813** Excellence

Location of the rating label: on the right side panel

It is important to identify the serial number from the appliance. It is located on the right hand side panel towards the front edge, at approximately the same height as the control panel.

Rating Label / Serial Number Location

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