

RECALL NOTICE

Triangle Tube Announces Recall to Repair Prestige Solo & Excellence Boilers



Prestige PT Series Gas Boiler
(Manufactured Nov 2011 – Dec 2015)



Prestige PA/PEA/PB Series Gas Boiler
(Manufactured Jan 2016 – Oct 2019)

HAZARD: The vent adapter, which attaches the vent exhaust tube to the boiler, can allow flue gas to escape if not correctly reattached to the boiler after maintenance or repair. This would pose a carbon monoxide poisoning hazard to consumers.

RECALLED PRODUCT: Prestige Solo & Prestige Excellence Condensing Gas Boilers, distributed in commerce in the United States between November 2011 and July 2020 (Note: Prestige Solo & Prestige Excellence distributed outside of these dates are not affected). Go to our website for assistance identifying boilers subject to this recall or call us at the number below.

REMEDY: Consumers with recalled boilers should immediately contact Triangle Tube to schedule a free repair, which has been approved by CPSC staff and will be installed by a qualified technician. The repair involves the installation of four screws to attach each adapter to the boiler housing to prevent separation.

While awaiting repair, consumers should have a working carbon monoxide alarm installed outside of sleeping areas. Consumers without a carbon monoxide alarm can contact Triangle Tube to have one shipped to them free of charge.

For more information:

877-574-5036

Monday through Friday 8:00am to 5:00pm ET
www.triangletube.com

**This recall is being conducted in cooperation with the
U.S. Consumer Product Safety Commission.**

Post until 11/28/20